

February 10, 2015

TO: ALL CITY EMPLOYEES

FROM: TERESIA ZADROGA-HAASE, DIRECTOR OF HUMAN RESOURCES

SUBJECT: **ANTHEM BLUE CROSS DATA BREACH (CYBER ATTACK)**

As you may have heard in the news, Anthem Blue Cross (Anthem) disclosed last week that they experienced a cyber attack of its computer systems, which may have caused a breach of its members' personal information. Anthem said that the breach included access to: Members' names, dates of birth, Social Security numbers, member ID numbers, addresses, phone numbers, email addresses, and employment information. However, no credit card or confidential health information was compromised. Although the City is self-funded and uses a Third Party Administrator, Delta Health Systems (Delta Health), for a majority of claims processing, Delta Health and Anthem do exchange eligibility information, therefore we wanted you to be aware of the situation.

The City has been working with Delta Health, the Segal Company (the City's health consultant), and Anthem, to ensure everything is being done to protect our employees, retirees, and their families who are enrolled in the City's self-funded plan. Kaiser members have not been affected by this breach; however, we feel that all employees should have this information regardless of the plan in which they are enrolled. Anthem will individually notify current and former members whose information has been accessed and will also provide credit monitoring and identity protection services free of charge to those that have been impacted.

Anthem has also established a website (www.anthemfacts.com) and a dedicated hotline (877) 263-7995, for members to call for more information. We have also placed this information on the City's website (www.stocktongov.com), under "City Departments", "Human Resources", "Benefits".

Delta Health has learned that there are scam email campaigns now being reported targeting Anthem members. These scams, designed to capture personal information (known as "phishing"), appear to be coming from Anthem. Emails include a "click here" link for credit monitoring. These emails are not from Anthem. For your protection:

- **Do not click on any links in emails**
- **Do not reply to the email or reach out to the sender in any way**
- **Do not open or supply any information on a website attached to an email**

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Please be aware that Anthem is not emailing or calling members regarding the cyber attack or asking for credit card information or social security numbers, so please do not release any information by email or over the phone.

We will keep you updated with any new information as we receive it. If you have any specific questions or concerns, please contact Tami Matuska in the Benefits Division, at (209) 937-8865 or email at Tami.matuska@stocktongov.com.

A handwritten signature in blue ink that reads "Teresia Zadroga-Haase". The signature is written in a cursive style with a large, flowing "H" at the end.

TERESIA ZADROGA-HAASE
DIRECTOR OF HUMAN RESOURCES

TZH/TRM

cc: Joseph Neff, Delta Health Systems
Tom Morrison, Segal