



NEWS RELEASE

FOR IMMEDIATE RELEASE:
Sunday, March 15, 2020
COVID-19 #2020-02

Contact: **Connie Cochran**
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City Public Office and Counter Service Changes During Local Emergency ***Public Counters & Offices Closed – Telephone, Email and Online Services Available***

STOCKTON, Calif. – On March 12, 2020, the City of Stockton proclaimed a local emergency and adopted guidelines issued by the California Department of Public Health to reduce spread of the coronavirus (COVID-19). To keep everyone safe and do our part to minimize the spread, City offices and locations will close to the public beginning Monday, March 16, 2020. These closures are at least through Tuesday, March 31, 2020. The City will evaluate the need to continue closures on a 30-day rolling basis. Updates and changes will be posted at City offices and buildings and on the City of Stockton website:

www.stocktonca.gov/updates.

City staff will be working during this time and available to address or direct public needs. Please call, email, or visit our website to use online services, or send a request through Ask Stockton: www.stocktonca.gov or www.stocktonca.gov/AskStockton

Community Centers – Programs and sports will be suspended. Meal and nutrition programs offered at Community Centers will continue, as scheduled. Please watch for signage at the site to manage pick-up times and maintain social distancing guidelines. Contact us at (209) 937-8206 or StocktonRecreation@stocktonca.gov.

Libraries – Telephone and online services are available. For assistance with online services, please call (209) 937-8221 or reference@stocktonca.gov.

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Utility Billing – Payments are accepted online by credit card or using your checking account through the telephone payment system. For more information or to make payment arrangements, visit www.stocktonca.gov/paybill or call (209) 937-8295.

Business Licensing – Applications and forms are available online at www.stocktonca.gov/applybusiness or call (209) 937-8313.

Permit Center – Building, planning and inspection services may be accomplished on-line, or arrangements made by telephone or email – CDD@stocktonca.gov, by calling (209) 937-8561. For Fire Prevention, including Fire Marshal and inspection services, call (209) 937-8271 or FirePrevention@stocktonca.gov.

Municipal Service Center – Request or reports for Public Works and the Municipal Utilities Department, call (209) 937-8371 or www.stocktonca.gov/AskStockton.

Police Department – For non-emergencies, please call (209) 937-8377; Animal Services (209) 937-8274; Code Enforcement (209) 937-8813; Traffic Section (209) 937-8354; and Records (209) 937-8495. Police Department Operations at 22 E. Market will remain open for emergencies. For non-emergency requests, www.stocktonca.gov/AskStockton.

Other public office locations include: City Hall and offices located at 400 E. Main St, such as Human Resources, Fire Administration and Economic Development. For a list of telephone numbers and emails, please visit www.stocktonca.gov/Updates.

The safety of our community is our primary concern, and we appreciate your patience during these extraordinary times.

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For additional information, please (209) 937-8827 or email

Communications@stocktonca.gov.

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