



1240 Navy Drive
Stockton, CA 95206

IMPORTANT: Waste Management & City of Stockton Billing Transition

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EN EL INTERIOR:

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2021 RATES AND DISCOUNTS

Spanish

Trash Cart Size	30-gallon cart	60-gallon cart	90-gallon cart
Regular Rates	\$32.41	\$41.05	\$49.73
Senior Rate (65 or older)*	\$29.18	\$37.00	\$44.80
Senior Below Median Income*	\$25.96	\$32.92	\$39.86
Disabled Below Median Income Rate*	\$29.18	\$37.00	\$44.80

All rates include Recycling and Organics service.

* Senior and Disabled Rate includes backyard service at no charge with doctor's verification.

For more information on rates and discounts visit www.stocktonca.gov/garbagerates

NEW BILLING PROCEDURE

- Starting January 1, 2022 Waste Management will begin billing for trash, recycling and organics service.
- WM bills for three months of service at a time.
- Your first WM bill will arrive in January 2022 and cover services in January, February and March.
- First payment to WM is due by January 30, 2022. Delinquent invoices not paid within 90 days of receipt are subject to monthly late charges of a minimum of \$3 or up to 1.5% of the non-paid balance amount. Due to the billing transition, late fees will not begin until July 2022.
- All questions regarding trash, recycling and organics billing should be directed to WM. You may also use the Ask Stockton tool on the City of Stockton's website. www.stocktonca.gov
- **WM Customer Service:** 209.946.5711 (8 a.m. to 5 p.m., M-F) You can also email cssacramento@wm.com.

NUEVO PROCESO DE FACTURACIÓN

SPANISH TRANSLATION

5 EASY WAYS TO PAY



Automatic Payment

Set up recurring payments with us at wm.com/myaccount.



Pay Through Your Financial Institution

Make a payment from your financial institution using your Customer ID.



One-Time Payment

At your desk or on the go, use wm.com or the WM mobile app for quick and easy payment.



Pay by Phone

Payable 24/7 using our automated system at 1-866-964-2729



Mail It

Write it, stamp it, mail it

CINCO FORMAS FÁCILES DE PAGAR



Pago automático

Configure pagos recurrentes en wm.com/myaccount.



Pago a través de su institución financiera

Haga un pago en su institución financiera usando su ID de cliente.



Pago único

En su computadora o teléfono, use WM.com o la app móvil de WM para un pago rápido y fácil.



Pago por teléfono

Las 24 horas del día, los siete días de la semana llamando al (866) 964-2729 y usando nuestro sistema automatizado.



Pago por correo

Escriba el cheque, métalo en un sobre, pegue una estampilla y envíelo por correo postal.