



City Hall • 425 N. El Dorado Street • Stockton, CA 95202-1997 • www.stocktonca.gov

Meeting Summary

The following is a summary of the topics discussed in the PWStat meeting on 03/31/2021. Analysis is provided by the Office of Performance and Data Analytics. Information in the memo has been edited to protect Personal Identifiable Information (PII) and ensure accuracy. Note that the data and visuals included in this memo reflect a specific period in time, and as a result, information below can be subject to change.

This meeting will cover the following subjects in further detail:

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3rd Party Haulers (Continued from 3/17)

Contamination and Overfill

The following applies to both haulers:

- Contamination charges begin March 1, 2021. 30-gallon cart is \$6.09; 60-gallon cart is \$12.14; 90-gallon cart is \$18.20.
- Overage Charge: \$6.09 to \$18.20, depending on cart size and type of service. Charges begin March 1, 2021.
- If you have three (3) incidents of overage and/or contamination within 3 months, your trash cart may be increased to the next larger size/rate to accommodate excess waste and contaminants.

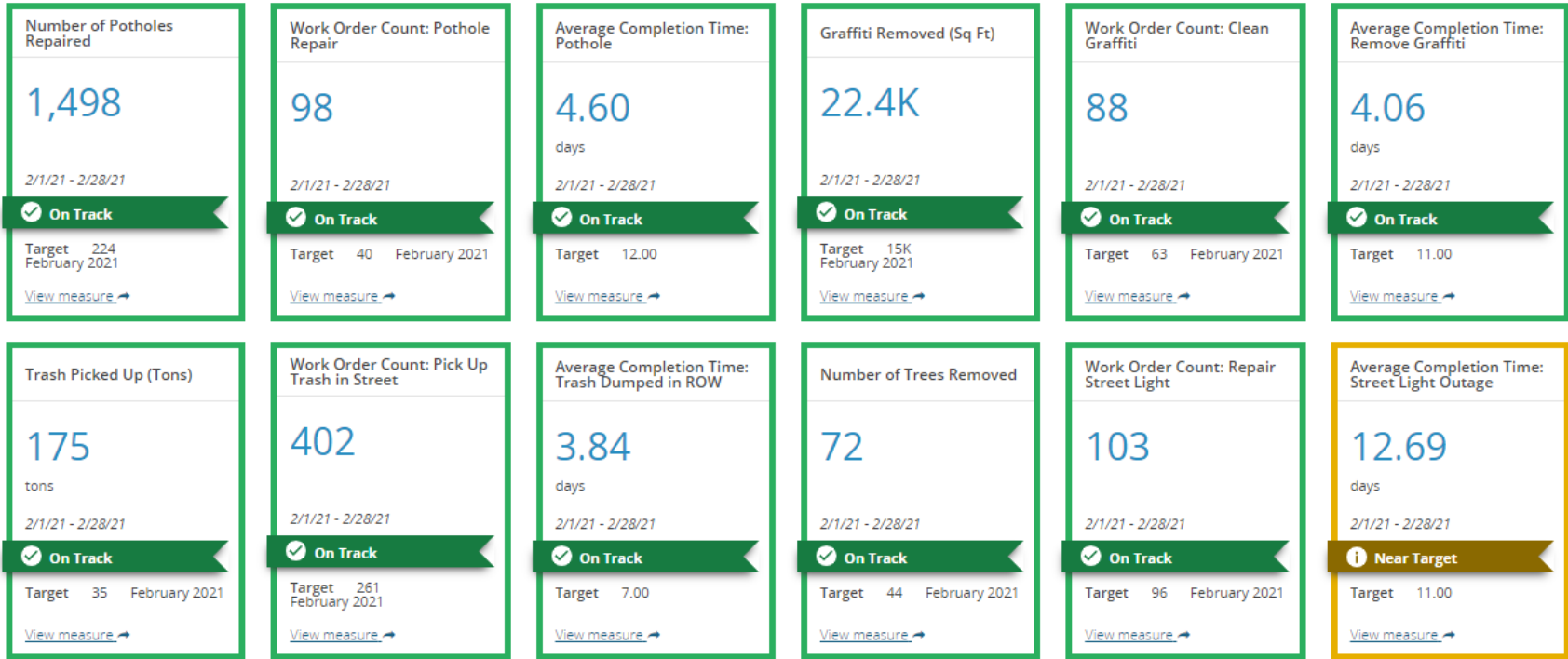
Note: Waste Management has more robust tracking mechanisms including proprietary “smart truck” technology.

Contamination:

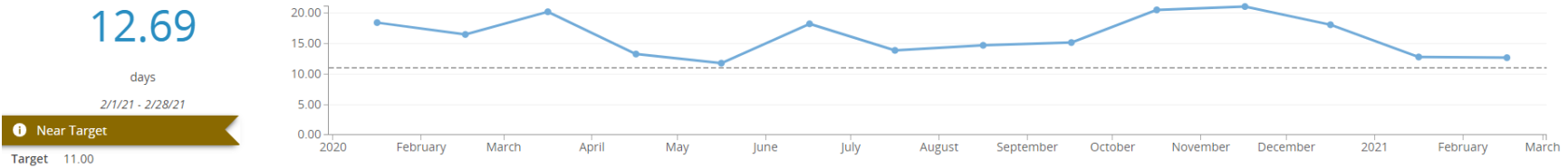
In effort to be compliant with SB-1383 (75% reduction of waste of over organic waste sent to landfill), waste haulers have added a surcharge. The fee is for repeat offenders of “contamination” which causes the entire bin to be thrown out as solid waste. To aid this effort, Waste Management has installed proprietary technology, which includes cameras that can take photos and capture video as a bin is emptied. Republic Services has a person visually check cans, which leaves more room for unknown contents and limits documentation.

*As of the date of this meeting, only courtesy notices have been issued. No customers have been charged.

Scorecard



Average Completion Time: Street Light Outage



Dispatch Center Call Volume

Current workflow for Public Works Operation and Maintenance customer calls for dispatch.

Calls for service primarily consist of:

- Street or street sign issues
- Streetlight signals issues
- Illegal dumping
- Sewer/water issues
- Trees issues
- Park issues

Public Works has two intake phone lines and 4 staff members to answer calls during regular business hours. When a call is received, staff enters a service request into Cityworks for the customer concerns and the appropriate Section Supervisor assigns a workorder to the request, then schedules the work to be completed.

Question: when calls are entered into Cityworks, are they identified and related to a customer call in the system? Can this call volume be tracked alongside the AskStockton request volume?

Answer: During business hours, the call takers in PW do not have a call system. They leverage standard City issued desk phones. The calls are not denoted within Cityworks. The number of calls that are taken on behalf of Municipal Utilities services are tracked annually. The most comprehensive call data exists for calls received outside of business hours handled by Fire Com.

In the case of sewer and water issues, Public Works staff enters a service request into Cityworks and the appropriate MUD employee assigns the workorder and schedules MUD staff to address.

Operations and Maintenance hours are M-Th 6am to 3:30pm and every other Friday from 6am-2:30pm. After hour calls for service are forwarded to Fire Communications Dispatch Center (Fire Com). The Fire Com Dispatch center fields the calls and distributes to the assigned on-call supervisors for the appropriate departments.

Sewer and water calls received by the dispatch center are dispatched by phone or radio to on-call MUD directly. Public Works calls are distributed based on callout list provided to Fire Com on a bi-monthly basis.

Discretionary Fund Projects

Replacement of Playground Equipment at Parks

This project provides for the replacement of playground equipment at four park sites: American Legion, Laughlin, Swenson, and Oak Parks.

The equipment purchases and installation was approved by City Council on March 9. We expect the equipment to be available for installation approximately by mid-June.

Tree and Stump Removals

No updates.

This project includes the removal of approximately 308 dead or unhealthy trees and approximately 1,800 tree stumps at 1,723 address locations citywide. This project will eliminate the City's current backlog list of non-emergency trees and stumps needing removal citywide.

Award of the construction contract is scheduled for the March 23 City Council meeting.

Park Game Court Resurfacings

No updates.

This project includes resurfacing 112 basketball, tennis, handball and multi-use courts at 33 parks citywide. The sports court resurfacings will include filling cracks in the surface, an acrylic coat and striping.

Award of the construction contract is scheduled for the April 13 City Council meeting.

Cricket Pitch

This project will install a cricket pitch at Louis Park. The pitch will be the first for this sport in any of Stockton's parks or facilities and will feature artificial sports turf for durability. The pitch will measure approximately 10-feet wide by 74-feet long and will meet the construction standards of the Northern California Cricket Association (NCCA).

The purchase order requisition for the work is processing; no City Council approval required. Work is scheduled to be completed in April.

Stribley Park Field Re-Lighting

This project will replace the existing field lighting at the diamond. Design is complete.

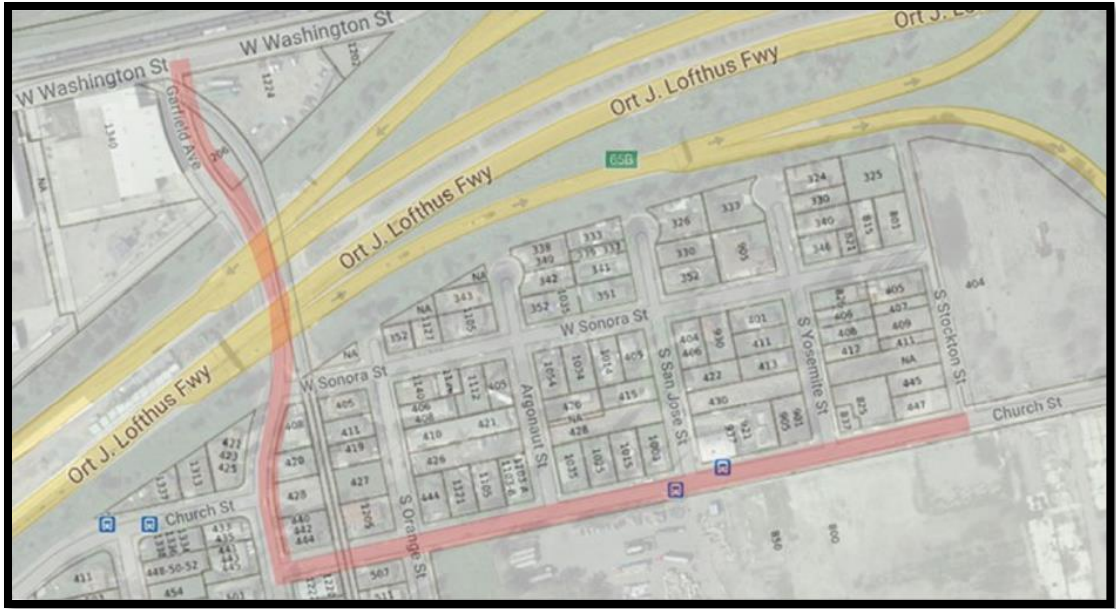
Bid advertisement is scheduled for March 25 with bid opening on April 8.

Clean City Initiative

Past Events

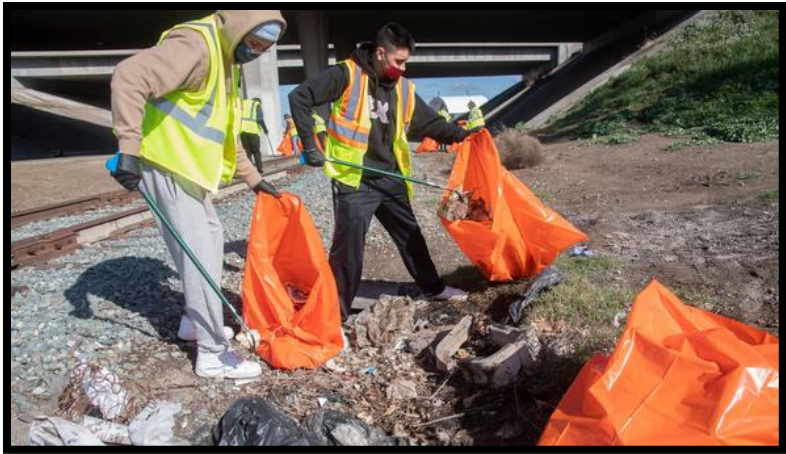
A Community Cleanup took place on Saturday, March 20 in Council District 5. We had 31 volunteers from the Inman Family, and local companies: Balance Staffing and Janitek.

The cleanup generally took place along Garfield Avenue and Church Street shown in the map below.




The team collected 71 bags of litter.
Photographer Cliff Oto from the *Record* captured multiple photos available [online](#). Below are a few of his photos.





Upcoming Events

Community Clean-up events will be held on Saturday, March 27 in Council District 5. The location will be East Dr. Martin Luther King Jr. Boulevard from Diamond Street to the railroad crossing to the east.



Community Clean-up
Dr. Martin Luther King, Jr. Blvd.
Saturday, March 27th
10am - 12pm

The graphic features a blue rectangular block on the left side. To its right is the City of Stockton logo, which includes a stylized 'S' and the text 'CITY OF STOCKTON'. Below the logo is an illustration of a house with a red roof and a banner that reads 'Clean City Initiative'. The text for the event is positioned below the logo.

Staff is working with our PIO to promote the event. To-date we have at least 10 volunteers committed to participate on Saturday.

Metrics

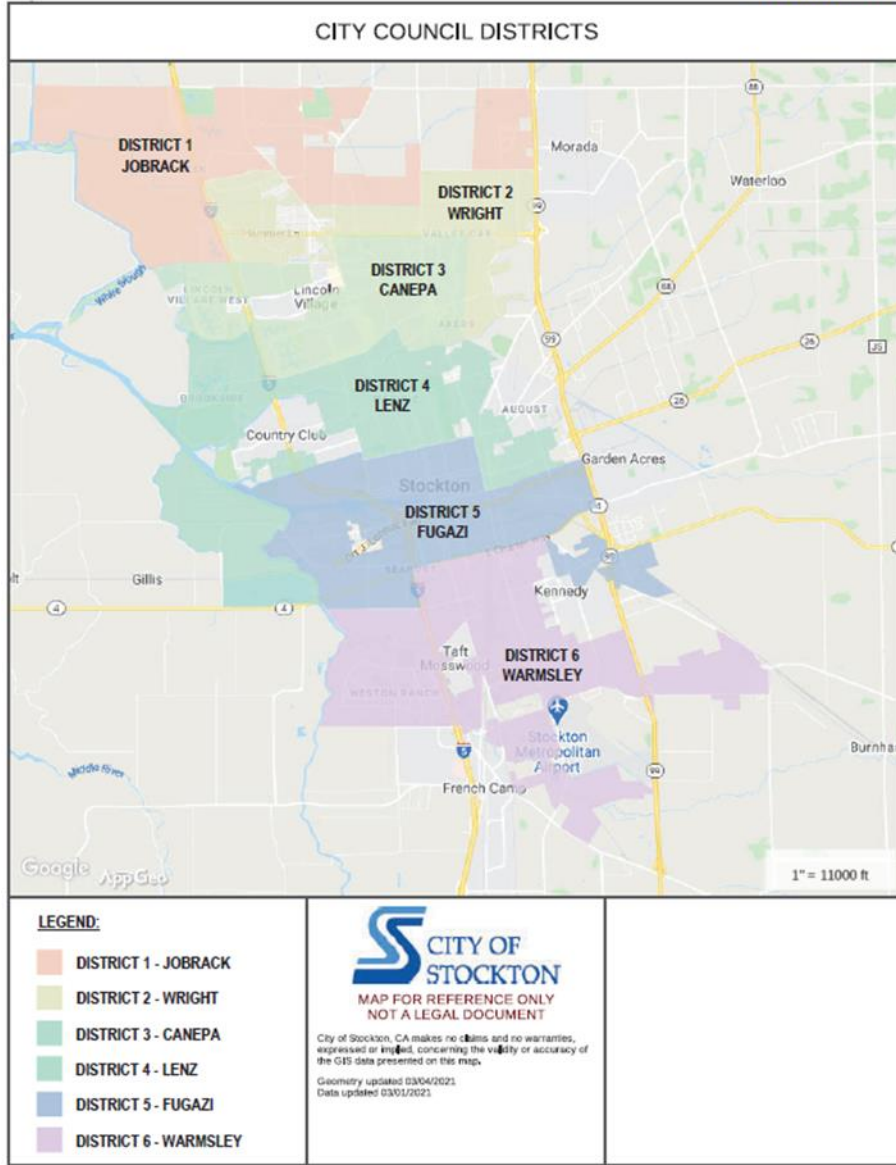
Updated log below.

2020/2021 Community Events Waste Tracking							
<i>Updated: 3/2/2021</i>							
Date	Event Type	Council District	Location	Trash (tons)	# of Litter Bags Collected	# of Volunteers	# of Paid Staff
1/16/2021	Community Cleanup	1	Morada Ln at West Ln to RR tracks	0.18	36	35	1
2/20/2021	Community Cleanup	6	Manthey Rd - 8th St to Downing Ave	0.2	24	0	9
2/27/2021	Community Cleanup	6	El Dorado St (east side) - South of California St to the middle of the 3200 block	0.35	30	0	8
3/20/2021	Community Cleanup	5	Church St - South Stockton St to San Jose St Church St - Between Orange St and Garfield St Garfield Ave - From West Sonora St to West Sonora St	0	71	31	2
3/27/2021	Community Cleanup	5	Union St - Weber to Flora MKL - Diamond St to Golden Gate	0	0	0	0
4/10/2021	Community Cleanup	4	March Ln - Kentfield to Pacific Ave Rosemarie Ln - Pershing to Piccardo	0	0	0	0
4/24/2021	Community Cleanup	4		0	0	0	0
7/31/2021	Community Cleanup	3		0	0	0	0
8/14/2021	Community Cleanup	2		0	0	0	0
9/25/2021	Community Cleanup	1		0	0	0	0
11/6/2021	Community Cleanup	3		0	0	0	0
12/11/2021	Community Cleanup	2		0	0	0	0
Y-T-D Total				25.88	161	66	20

April 17th there will be a recycling event for Stockton residents from any district. The location will be in district 6 at Weston Ranch High School.

Appendix 1. City Council District Map

ATTACHMENT A



Appendix 2. Garbage Service by Service Provider and Council District

