

City Hall ● 425 N. El Dorado Street ● Stockton, CA 95202-1997 ● www.stocktonca.gov

Meeting Summary

The following is a summary of the topics discussed in the PDStat meeting on 06/23/2021. Analysis is provided by the Office of Performance and Data Analytics. Information in the memo has been edited to protect Personal Identifiable Information (PII) and ensure accuracy. Note that the data and visuals included in this memo reflect a specific period in time, and as a result, information below can be subject to change.

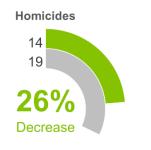
This meeting will cover the following subjects in further detail:

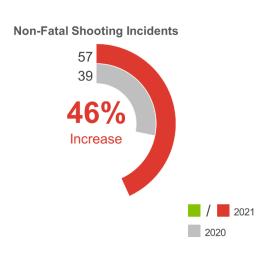
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YTD Crime Look

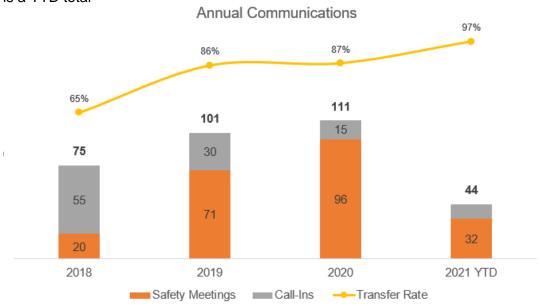
YTD Crime Look

January - May 2021

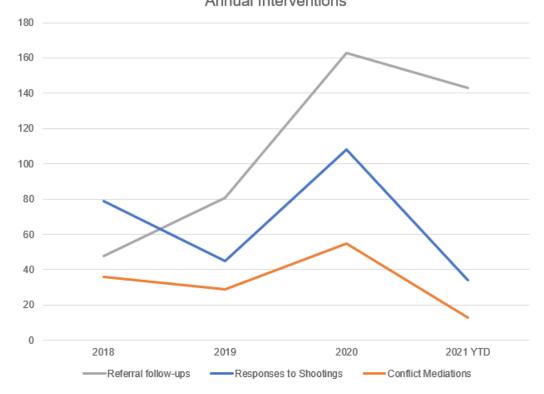




<u>OVP</u>
The following chart shows the total number of communications conducted by year and by type of communication overlaid with the transfer rate from communication to case load. Note that 2021 is a YTD total



The following chart show the annual interventions completed compared to 2021 YTD. Annual Interventions



The following chart shows the high-risk caseload change over time for the last three years leading to 2021 YTD activity.

High Risk Caseload

140

120

100

80

60

40

2018

2019

2020

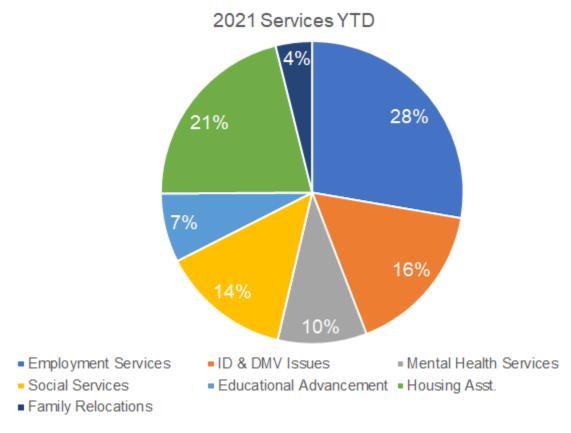
2021 YTD

Outreach (0-3mo)

Intensive Case Mgm

CBT class participants

The following chart shows the 2021 YTD distribution of client services provided.



SPD Calls for Service

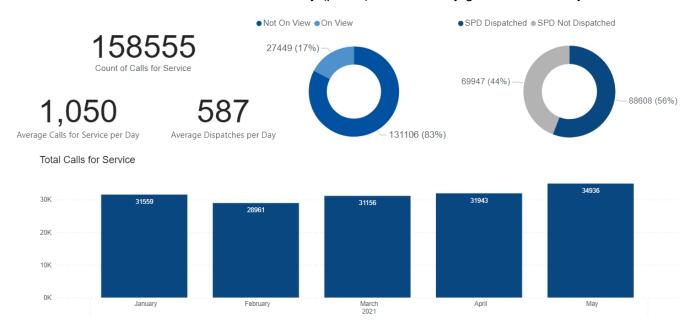
2021 YTD Calls for Service

The following chart shows the total calls for service regardless of where the call was directed, if it was dispatched, or how it was handled. The chart makes reference to "On View" versus "Not On View".

The definition, from SPD, is that Onview (OV) is a CAD command used by dispatch to put an officer on a call whenever a call for service has not already been created.

Onview is used to bypass the interaction between the dispatch center and active patrol units in a time sensitive situation. SPD uses Onview for follow up investigations, traffic stops, in a situation when an officer is not physically dispatched to a call for service and the unit calls for backup or comes across something in progress, etc. For example, Onview is used if an officer is at a traffic stop and needs to request another officers' assistance. Rather than waiting for a call for service to be made by the dispatch center, Onview is used by dispatch to quickly assign an officer to a call for service that has not been created and to be able to assist other units to the same incident, so that assistance and information can be provided immediately to new units involved.

Note: This call volume includes both externally (public) and internally generated calls by SPD.



Year to Date through May 30 there were 158,555 calls with a call history. Of that number, 17% (27,449) have been Onview and 56% (88,608) were dispatched to SPD.

In May, there were a total of 34,936 total calls, an increase of 9.4% from April 2021.

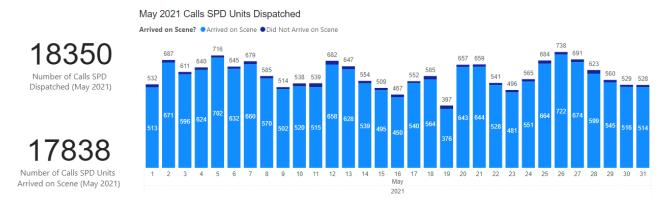
May 2021 SPD Units Dispatched

In May 2021, of the total 34,936 calls for service, SPD was dispatched to 53% or 18350 calls. Of those calls that SPD units were dispatched to, 17,838 (97%) of those calls SPD units arrived on scene. On average, SPD units were dispatched to 592 calls per day in May 2021 and units arrived at 575 calls per day.

Note: This call volume includes both externally (public) and internally generated calls by SPD.

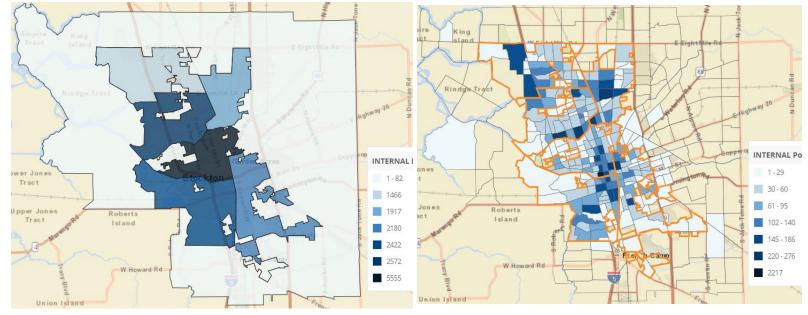
Average: 592 Dispatched Calls per Day

SPD arrived at an average of 575 calls per day.



May 2021 PD Units Arrived On Scene Overview Map

The map below shows the total spread of calls for service that SPD arrived to in May 2021. SPD arrived to 17,838 (51.1%) of total calls for service received.



District	Calls	SPD Arrived
Bear Creek	3,450	1,650
Valley Oak	4,711	2,079
Lakeview	5,505	2,782
Civic Center	10,172	5,821
Seaport	5,471	2,686
Park	4,849	2,337
Other	778	483
Total	34,936	17,838

Text to 911

The Text to 9-1-1 system is funded by CalOES and is tied to our existing 9-1-1 system and provided by the same vendor.

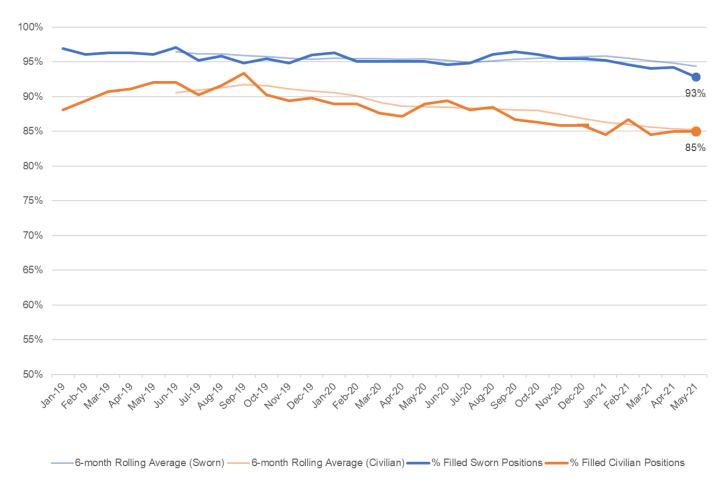
When a text comes in and the nature of the emergency can be quickly determined, a Call for Service is created using our existing call type for that emergency. For example, if we received a 9-1-1 text regarding a fight in progress, the call would be set up as a "943" call type. If the nature of the emergency cannot be quickly determined, the call is created under the "TEXT" call type. The final call type would still be changed when/if the type of emergency is later determined.

From January to May 2021 there were 223 text-to-911 sessions averaging 7.6 minutes in total with an average agent response time of 42.6 seconds.

Personnel

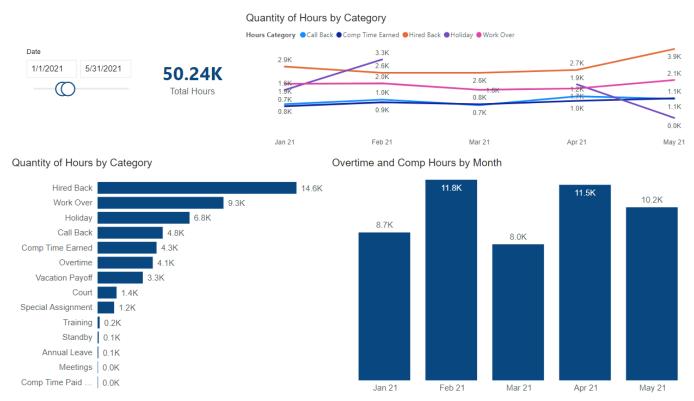
The following chart shows the history of monthly % filled for both sworn and civilian positions in SPD along with a 6-month rolling average. The 6-month rolling average controls for monthly variations and shows a more consistent trend line.





Overtime/Comp Time

The following chart shows the overtime and comp time hours paid out in the pay periods January – May 2021 by month. Note: The data in these charts is from a Payroll report and does not capture adjustments processed via journal entries in the general ledger.



Overtime and Comp Payout by Month



