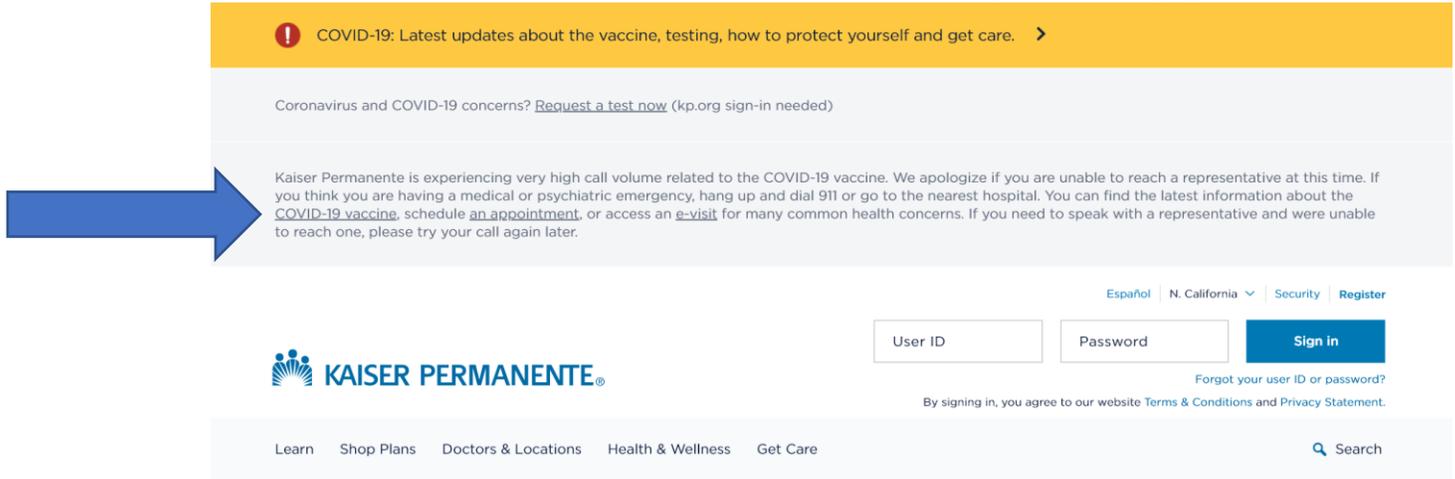


Go to www.kp.org for the best experience use Google Chrome:

1. Click on the link titled “COVID-19 vaccine” on the banner at the top of the main page



The screenshot shows the top banner of the Kaiser Permanente website. At the top, there is a yellow bar with a red exclamation mark icon and the text: "COVID-19: Latest updates about the vaccine, testing, how to protect yourself and get care. >". Below this, a grey bar contains the text: "Coronavirus and COVID-19 concerns? [Request a test now](#) (kp.org sign-in needed)". A large blue arrow points to a white box containing the text: "Kaiser Permanente is experiencing very high call volume related to the COVID-19 vaccine. We apologize if you are unable to reach a representative at this time. If you think you are having a medical or psychiatric emergency, hang up and dial 911 or go to the nearest hospital. You can find the latest information about the [COVID-19 vaccine](#), schedule an [appointment](#), or access an [e-visit](#) for many common health concerns. If you need to speak with a representative and were unable to reach one, please try your call again later." Below this, there are links for "Español", "N. California", "Security", and "Register". A sign-in form with fields for "User ID" and "Password" and a "Sign in" button is visible. A link for "Forgot your user ID or password?" is also present. At the bottom, there is a navigation menu with links for "Learn", "Shop Plans", "Doctors & Locations", "Health & Wellness", and "Get Care", along with a search icon and the text "Search".

2. There you will find information on the vaccine as well as the links to book an appointment for members and non-members. Click the one that applies to your situation; note that if you are a member you will need your kp.org credentials:



Check for a vaccination appointment at Kaiser Permanente

If you're in one of the groups we're currently vaccinating, you can request an appointment. We're offering vaccinations at many of our facilities, and we'll be expanding to more locations as supply increases.



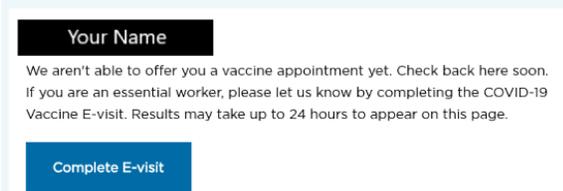
Two light blue rectangular boxes are shown side-by-side. The left box has the text "I'm a Kaiser Permanente member" at the top and a blue button with the text "Check appointment availability" below it. The right box has the text "I'm not a Kaiser Permanente member" at the top and a blue button with the text "Check appointment availability" below it.

3. **MEMBERS:** You will be asked to log on and then you will see the option to complete an E-Visit to verify eligibility. Click the blue “Complete E-Visit” button.

Your vaccine status and next steps

Note: Our doctors can't schedule COVID-19 vaccine appointments. We're receiving a high volume of calls and emails at this time. We may not be able to respond to your messages as quickly as usual. We appreciate your patience.

[Let us know if you've already received a COVID-19 vaccine outside of Kaiser Permanente](#)



The screenshot shows a white box with a black header containing the text "Your Name". Below the header, there is a message: "We aren't able to offer you a vaccine appointment yet. Check back here soon. If you are an essential worker, please let us know by completing the COVID-19 Vaccine E-visit. Results may take up to 24 hours to appear on this page." At the bottom of the box is a blue button with the text "Complete E-visit".

4. You will Select COVID-19 Vaccine Tab:

Select one of the E-visits below to get started.

Coronavirus/COVID-19 Concerns Request and schedule a COVID-19 swab test to find out if you are infected.	Cold/Cough/Flu	Sore Throat
Seasonal Allergy	Pink Eye	Urinary (Bladder Infection)
Emergency Contraception	COVID-19 Antibody (Serology) Test Find out if you have antibodies to COVID-19 from a previous infection.	COVID-19 Vaccine Please provide your current work information and/or complete screening questions.



5. Read and accept the terms of the E-Visit. If you do not agree to these terms you will find the phone number to call for assistance.
6. You will then be provided with info on who should get the shot and provided with additional links to review on COVID-19 vaccine distribution. At the bottom it will ask if you are ready to proceed, click "Continue" if you're ready to book an appointment.

Are you ready to proceed?

Click 'Continue' below or select 'Cancel' to go back.

Cancel

Finish Later

Continue

7. You will then see the list of industry's that are currently being vaccinated, select that one that is the most appropriate for your job function and hit continue:

*Which job role or industry below best describes your current employment?

Agriculture	Chemical and hazardous materials	Communications & IT	Critical manufacturing	Defense
Education / Childcare	Emergency services, including police and fire	Energy	Financial services	Food Service
Government operations / community-based essential functions	Healthcare Worker, including EMS			
Industrial, Commercial, Residential, Sheltering facilities and services		Long-term Care Facility Resident or Staff		
Transportation and logistics	Water & wastewater			
Working or living in Congregate living setting, including jail, prisons, and homeless shelters			Other, not listed	
I am not currently employed				

Cancel

Back

Finish Later

Continue

8. Read the statement essential worker in the State of CA. If you agree his the "I agree" box below and hit continue

*By clicking "I agree" below, you are attesting to the fact that you are currently an essential worker in the State of California and therefore will meet the state guidelines to receive a COVID-19 vaccination when this tier of individuals is eligible.

If this is not correct, please click 'Back' to change your selection.

I agree

Cancel

Back

Finish Later

Continue

9. You will be asked to provide info on any known allergies to the vaccine's ingredients. Check the box that is most appropriate for your medical history and hit continue.
10. It will then notify you if they are currently available for the vaccine. If not, they will provide additional direction on how you will know when it is your turn or you will be provided with health questions regarding exposure, symptoms, and tests in the last 2 weeks.
11. You will see that you've completed the E-Visit and you

Here's what we recommend for you

You can review this information the next time you return to E-visits.

 Thank you for completing this E-visit.

Please check your vaccine information [here](#).

When we have available vaccine supply, you will be able to schedule from there.

You can return to kpdoc.org/covid19vaccineinfo and sign in anytime to access your COVID-19 vaccine information.

You will not need to complete this E -visit again.

12. For **NON-MEMBERS**: After you click on the "I'm not a Kaiser member" the following window pops up – make sure you click on the "Emergency Services" category:

Vaccine supplies are limited. Groups are prioritized based on [state guidelines](#) to ensure to ensure those at highest risk receive the vaccine first. View state definitions of [essential workers](#).

Thank you.

Are you 65 or older?

Yes

No

Are you an Essential Worker? Please bring documentation of your status (such as your employee badge or recent pay stub) that identifies which essential role you work in. You will be asked to show this upon check in.

Yes

No

IF YES, SELECT A CATEGORY BELOW

Emergency Services

Cancel

Next

13. As a non-member, you will need to provide information to Kaiser – this information is protected:

Please provide some information about yourself

Note:

- If you already have a Medical/Health Record Number (MRN) and a kp.org account, sign in.
- If you have a Medical/Health Record Number (MRN) but don't have a kp.org account, register.

To register with kp.org and receive a unique Medical/Health Record Number (MRN) from Kaiser Permanente, please fill in the information below. All fields are required unless marked as optional.

NOTE: You are registering with California. If you would rather make an appointment to receive the vaccine in a different state or region, please go to kp.org/covidvaccine page to make your selection.

FIRST NAME

LAST NAME

DATE OF BIRTH (MM/DD/YYYY)

GENDER

14. Once you submit your information, you will receive a one-time passcode from Kaiser through the email address you provided:

PLEASE CHECK YOUR EMAIL FOR THE ONE-TIME PASSCODE AND ENTER IT BELOW.

IF YOU DIDN'T RECEIVE THE EMAIL WITH YOUR PASSCODE, PLEASE CHECK YOUR SPAM FOLDER. Or [select this link to receive a new passcode.](#)

Cancel

After you verify your email, the screen will show the “submit” button to click:

Your email has been verified.

Cancel

15. After you submit the page, a pre-registration confirmation should appear:

Preregistration submitted

You have successfully
submitted your details.

Your confirmation number is **2wkmcbcmrx**

You'll receive an email from Kaiser Permanente with your unique
medical record number (MRN), usually within 24 hours.

Once you receive your MRN, you'll need to register for an account on
kp.org and then complete an E-visit.

[Return to COVID-19 Vaccine Info](#)

Expect a 24-hour turnaround to receive something back from Kaiser either through email or phone.
Kaiser is extremely busy with setting up vaccine appointments, so your patience is greatly appreciated.